



**Gestion globale des processus de l'entreprise:
Réussir avec BPMN 2.0 et OCEB Fundamental
(processCentric Training Series) (Volume 2)
(French Edition)**

Serge Schiltz

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L'auteur défend le point de vue que les processus métier représentent le dénominateur commun des différentes disciplines de l'entreprise. C'est ici que se matérialisent les intérêts communs et le potentiel de synergie à découvrir est énorme. Cette approche globale se retrouve dans les certifications OCEB de l'Object Management Group et est soutenue de façon optimale avec BPMN 2.0. A la fin de chaque chapitre, vous trouverez un exercice des connaissances avec des questions dans le style de l'examen de certification, de sorte que vous pouvez vous préparer de façon idéale.

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